

Fräsch warrants to the original purchaser that all products under normal use shall meet their respective specifications (published sound absorption coefficients have been generated under controlled laboratory conditions and may not be replicated in other situations) as set forth in the current Fräsch price book for a period of five (5) years from the date of delivery. If a product fails to conform to this limited warranty during the first five years after date of shipment, upon prompt written notice, Fräsch will, at its option, repair, replace, or refund the purchase price of, the affected product. This warranty does not apply to other third party acts or omissions, user modifications or installation, or unusual atmospheric or environmental conditions. ALL OTHER WARRANTIES, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE ARE EXPRESSLY DISCLAIMED.

QUALIFICATIONS

- This warranty is applicable to product dispatched from the manufacturer from onwards.
- This warranty applies to the original owner / purchaser of the product only.
- All claims under this warranty must be communicated to a local authorized service agent or distributor of Fräsch.
- Fräsch reserves the right to determine the cause of a claim and correct action required to address any claims under this warranty.
- Unauthorized servicing immediately renders any warranty null and void. Financial reimbursement will not be paid for any work carried out by an unauthorized third party.
- The express warranties contained herein are in lieu of all other warranties, express or implied.

INCLUSIONS

- All parts and labor required to return the product back to full use.
- Pick-up and re-delivery of any product that cannot be serviced on site.
- Normal use of product in a general office / administration environment.

EXCLUSIONS

- Normal wear and tear (scratches, etc.) and/or user abuse.
- Third party fabrics, foams and laminated board (HPL & LPL), or other third party supplied product: all will be covered by their own proprietary warranty.
- Any damage arising from water, heat and/or direct sunlight: these sources can have a damaging effect on most surfaces.